

**Duke**Medicine

Pediatric Blood and Marrow Transplant
Adult Blood and Marrow Transplant
Stem Cell Laboratory

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MasterControl Process System Configuration and Administration

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COMM-PAS-024

MasterControl Process System Configuration and Administration

1 PURPOSE

- 1.1 This procedure describes the process required to configure and administer the MasterControl (MC) Process for the purpose of automating form-based processes.

2 INTRODUCTION

- 2.1 MasterControl Process automates, streamlines, and effectively manages form-based processes to help ensure compliance with FDA regulations with electronic records. Additionally, MC Process enables users to control the data input, the processing, and the reporting (output) of data.

3 SCOPE AND RESPONSIBILITIES

- 3.1 This procedure covers MasterControl Process configuration, HTML to support e-forms design, system fields, form template creation, and route construction.
- 3.2 This procedure applies to the System Administrator and the SubAdmin.
- 3.3 The System Administrator is responsible for the configuration, administration, and control of the MasterControl Process software.
 - 3.3.1 In the absence of the SysAdmin, this responsibility can be delegated to the Sub-Administrator.

4 DEFINITIONS/ACRONYMS

- 4.1 21 CFR Part 11 – Electronic Records; Electronic Signatures
- 4.2 MC – MasterControl
- 4.3 HTML – Hypertext Markup Language
- 4.4 Form Template– An electronic file that is equivalent to a master copy in a paper-based system.
- 4.5 eSig – Abbreviation for electronic signature.
- 4.6 SysAdmin – System Administrator

5 MATERIALS

- 5.1 NA

6 EQUIPMENT

- 6.1 Computer to access MasterControl
- 6.2 MasterControl is validated using Firefox and Chrome.
 - 6.2.1 Do not use Internet Explorer (IE) or Microsoft EDGE.

7 SAFETY

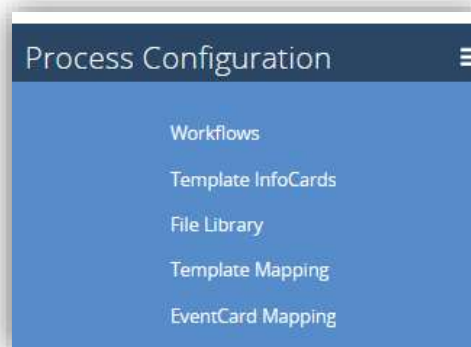
7.1 NA

8 PROCEDURE

8.1 Creating a New Form Template InfoCard

NOTE: MasterControl Process leverages HTML technology to support e-forms design. The general steps for creating a Form Template InfoCard are the same as for creating a regular InfoCard. Form Template InfoCards must have an HTML form uploaded as the main file.

8.1.1 PROCESS > Process Configuration > Template InfoCards



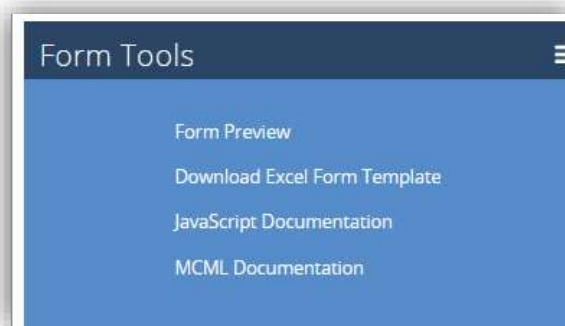
8.1.1.1 Click the New icon.

8.1.1.2 Select the desired **InfoCard Type**; click **Continue**.

8.1.1.3 Add information to the new Form Template InfoCard.

8.1.1.4 Save.

8.1.2 PROCESS > Forms Tool > Download Excel Form Template



8.1.2.1 Create the form using the Excel worksheet.

8.1.2.1.1 HTML forms are created through the Process module.

8.1.2.1.2 Data entered in an HTML e-form will appear as output in a report.

8.1.2.2 Use Form Preview to view the creation of the form.

8.1.2.3 Save file using extension .xlsm

NOTE: .xlsm = macro-enabled Excel file

8.1.3 Under Main File, browse for the desired HTML file, and load it as the main file.

8.1.4 Click the **Form Fields** tab. MC automatically detects and lists fields from the form.

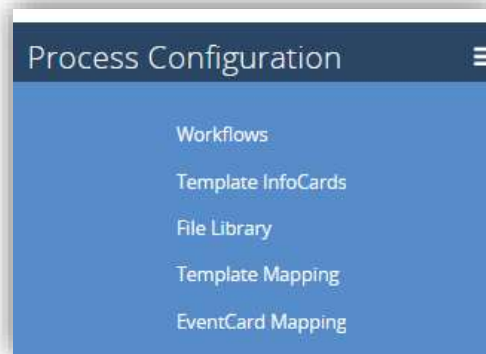
NOTE: If any of the reserved MC system field names were used, the fields will be disabled (grayed out) on the **Form Fields** tab. The **data type** and **exclude options** for these fields are pre-set. MC will not allow a user to save the form without first clicking on the **Form Field tab**. An error message will appear if this tab is not viewed before saving.

8.1.5 Approve the Form Template InfoCard using **Quick Approve** (eSig required).

8.1.6 Click Save.

8.2 Creating New Form Route

8.2.1 Select Workflows



8.2.2 Click **New**.

8.2.3 Enter Workflow Properties; click **Done**.

8.2.4 Create a Workflow using graphical icons in the Workflow Builder.

8.2.5 Assigned Roles – Choose one or more roles that will have access to the

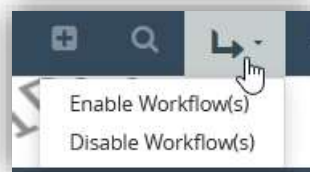
8.2.6 Click the **Save** button.

8.2.7 Statuses include the following:

8.2.7.1 Data Complete – Signifies that data entry is complete and that the form should move on to the next step.

8.2.7.2 Data Approval – Signifies that data is approved and that the form should move on to the next step.

- 8.2.7.3 Data Rejection – Signifies that data is not approved. Signing off on a form task with this status will cause the form to be returned to the previous Data Entry step.
- 8.2.7.4 Work in Process – Saves the data currently entered into the form but does not send the form on to the next step.
- 8.2.7.5 Final Approval – Signifies that all data is approved and that the form should bypass all future steps. The form will immediately be moved from the draft vault to the release vault.
- 8.2.7.6 Final Rejection – Signifies that the form should be immediately moved to the designated Abort Vault.
- 8.2.7.7 Revisit – Allows the user to set a time interval (e.g., 7 days). During that time, the task is removed from the My Tasks area. Once the time has elapsed, the task will reappear in the My Task area.
- 8.2.7.8 Notify – Users on a Notify step will receive an email update of form progress.
- 8.2.8 Highlight the Page and click the button that will correspond with the desired page action; then click OK.
 - 8.2.8.1 Make Editable – Pages can be viewed and edited.
 - 8.2.8.2 Make Read Only – Pages can be viewed but not edited.
 - 8.2.8.3 Hide Page – Pages are hidden and cannot be viewed.
- 8.2.9 Click **Save** to save the Workflow.
- 8.3 Make Workflow Available
 - 8.3.1 Click the **Workflow** icon (to enable or disable a workflow)



- 8.3.2 Click **OK**.

9 RELATED DOCUMENTS/FORMS

- 9.1 COMM-PAS-021 MasterControl Portal & Documents System Configuration and Administration

10 REFERENCES

- 10.1 MasterControl System Administration Online Help
- 10.2 21 CFR Part 11 – Electronic Records; Electronic Signatures

11 REVISION HISTORY

Revision No.	Author	Description of Change(s)
01	M. Christen	• New document

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